

*“I always appreciate receiving kind words from my patients. I wanted to share a recent note that was especially touching.”*

Dr. Barbat,

I just want to express my sincere appreciation I have for you and your staff.

From the first appointment when I met with you, I felt comfortable in discussing my anxieties and previous “bad experiences”. You listened to me and understood the fears I had and assured me you would be able to work with me. I did not expect the entire procedure to take as long as it did, but I trusted your judgment and now can understand that it is something that does take time to be completed effectively.

I felt the same confidence with your entire staff that I felt with you. I cannot say enough about the professionalism, patience, and the kindness that everyone demonstrated. It began with Kathy greeting me the first time, talking to yourself, working with Debbie regarding the financial details, the girls who handled the check outs, and everyone of the fine associates you have on your entire staff that completed the procedures.

I am now able to eat much more comfortably, but most of all, I have the confidence back with my smile.

I no longer have the anxieties as I did before about the visits to the office. Thank you again!

Sincerely



Joan Dreyer